

## Regulators Forum . Calibrating Enforcement

Professional regulators are faced with the continuous challenges of achieving a degree of consistency in decision-making and of

received only very little interest. There is therefore a need to establish different forms of communication to establish what contemporary ideas about appropriate professional conduct might be.

Conduct were broadly high level, such kind s of exercisescould inform how and why certain rules were applicable and therefore maintain public confidence in the profession.

There was also the question as to what the purpose of such Codes were . whether they were to ensure justice when something went wrong, or whether they were primarily about deterring malpractice. In many ways, such an exercisecould offer both, as ultimately all carrots needed some degree of œ • to be accepted. At the same time, it was important to view differences between professions . in some cases, harm done was irreversible (leading, for example, to death of patients), in other areas, malpractice would not lead to irreversible physical harm. Such differences had implications for the way in which processregulation was being conceived.

More generally, engagement processes that