

COUNTRY SAMPLE
CODE

Here are some questions about where and when you use the internet.

By using the internet I include all the different things you might do when you use it i.e. emailing, visiting websites as well as chatting with your friends or other people by using MSN (ADD COUNTRY EXAMPLE)

301 Looking at this card, please tell me WHERE you use the internet these days? Please say yes or *no* to each of the following...

READ OUT A-H – ONE ANSWER PER ROW
SHOWCARD B

	YES	NO	No Answer
A			

303 **How often do you use the internet?**

READ OUT – ONLY ONE ANSWER

Every day or almost every day	1
Once or twice a week	2
Once or twice a month	3
Less than once a month	4
Don't know	88

ASK ALL

308 **And which of the following things you have done in the PAST MONTH on the internet?**

READ OUT **A-F** - ONE ANSWER PER ROW
SHOWCARD D

ONLY TO CHILDREN AGED 11+ . OTHERS GO TO 311
ASK 309 FOR EACH ITEM CODED "YES" AT 308

309 **For each of the things you have done, please tell me how often you have done it in the past month: every day or almost every day, once or twice a week, or once or twice.**

READ OUT EACH STATEMENT CODED 1 AT 308
ONE ANSWER PER ROW FOR EACH OF THE THINGS DONE

		308 - TO ALL			309 - TO 11+ ONLY				
		YES	NO	Don't know/ can't remember	Every day or almost every day	Once or twice a week	Once or twice		Don't know/ can't remember
A	Sent/received email	1	2	88	1	2	3		88
B	Visited a social networking profile (yours or somebody else's), for example (ADD COUNTRY EXAMPLES). IF CHILD ASKS: By social network I mean a site where you have a profile and can meet other people or post message on your and their profiles	1	2	88	1	2	3		88
C	Visited a chatroom, i.e. a place on the internet where you can chat with people you may not know	1	2	88	1	2	3		88
D	Used instant messaging, i.e. exchanged messages on the internet with online friends or contacts (ADD COUNTRY EXAMPLE)	1	2	88	1	2	3		88
E	Played games with other people on the internet	1	2	88	1	2	3		88
F	Spent time in a virtual world (e.g. Habbo, Neopets, Teen Second Life – ADAPT EXAMPLES TO COUNTRY)	1	2	88	1	2	3		88

***INTERVIEWER CHECK! FOR CHILDREN 11+ PLEASE MAK546(e)-4.32051(d)-2,

ONLY TO CHILDREN **AGED 11+**. OTHERS GO TO 311
 ASK FOR **EACH OF THE THINGS DONE (CODE 1: 'Yes')** IN 308.

310 I am going to read out each of the things you have just told me you do (eg email or whatever).
 And for each one, I'd like you to tell me the types of people you have had contact with when
 doing each of these things.

SEVERAL ANSWERS POSSIBLE
 SHOWCARD E

ASK a) IF CHILD USES EMAIL AT 308a

a) So first, what about on the **email**, which of the following types of people on this CARD are
 you in contact with on the email: READ out A)-C)

- A) People who you first met in person face-to-face
- B) People who you first met on the internet, but who are friends or family of
 other people you know in person
- C) People who you first met on the internet, but who have no other
 connection to your life outside of the internet

REPEAT FOR b)-f) WHERE CHILD USES THEM AT 308

IF YOUNGER CHILDREN CAN'T UNDERSTAND, IT'S FINE TO CODE AS DON'T KNOW

		310 – TO 11+ ONLY			
		A) People who you first met in person face-to-face	B) People who you first met on the internet, but who are friends or family of other people you know in person	C) People who you first met on the internet, but who have no other connection to your life outside of the internet	Don't know/can't remember
A	On email	1	2	3	88

On a social networking site

IF CHILD ASKS: By social network I mea21099(7.721099()0.721099(m)-22.9.4422(a21099(09.67 | 1)0.72109917)0.721099(e)1.442272

ASK ALL

311 **Here are some more things you might do on the internet. Again, for each one, please tell me if you have done them in the PAST MONTH on the internet.**

READ OUT A-F – SEVERAL ANSWERS POSSIBLE
SHOWCARD F

IF NECESSARY CLARIFY: **by past month I mean since <INSERT DATE ONE MONTH AGO>**

If you don't know what something is, it's fine to say don't know.

*ONLY TO CHILDREN AGED 11+ OTHERS GO TO 313
ASK FOR EACH OF THE THINGS DONE IN 311.*

312 **For each of the things you have done, please tell me how often you have done it in the past month: every day or almost every day, once or twice a week, or once or twice.**

READ OUT EACH STATEMENT CODED 1 AT 311
ONE ANSWER PER ROW FOR EACH OF THE THINGS DONE

311 - TO ALL			312 - TO 11+ ONLY	
YES	NO	Don't know/		

Social networking

ASK ALL

Now I would like to ask you about social networking.

By this we mean sites like Facebook or Myspace where you can have a profile (i.e a page or place where you put things about yourself that others see) and where you can keep in touch with people and share things with them. We do not mean gaming or media sites (such as Youtube or World of Warcraft) where you can also have your own profile and get in touch with other users.

313

For the next few questions I'd like you to think about the social networking profile that you use most often, you said that this was [INSERT RESPONSE GIVEN IN 315].

316 **Roughly how many people are you in contact with when using [INSERT RESPONSE GIVEN IN 315]?**

DO NOT READ OUT. SINGLE CODE. PROBE FOR BEST ESTIMATE.
SHOWCARD G

A	Up to 10	1
B	11-50	2
C	51-100	3
D	101-300	4
E	More than 300	5
	Don't know/can't remember	88

317 **Is your profile set to ...?**

READ OUT - ONE ANSWER ONLY
IF THE CHILD DOESN'T UNDERSTAND, PLEASE CODE AS DON'T KNOW

Public, so that everyone can see	1
Partially private, so that friends of friends or your networks can see	2
Private so that only your friends can see	3
Don't know	88

0222 -11.52 316 (G)-1.33624(E)-0.176(A)-8.11384(D)-1.33624()0.721099(O)-5.61427(U)-1.33624(T)-3.83507()0.7.8907(A-4.21099

Competencies

ASK **11+ ONLY** – OTHERS GO TO 322

Some people are good at doing all kinds of things on the internet. Other people find it a bit harder to use the internet. I am going to ask you some questions about what you are able to do when using the internet.

319. **How true are these of you?**
 READ OUT A-C – ONE ANSWER PER ROW
 SHOWCARD I

		Not true	A bit true	Very true	No Answer
A	I know more about the internet than my parents	1	2	3	99
B	I know lots of things about using the internet	1	2	3	99
C	There are lots of things on the internet that are good for children of my age	1	2	3	99

320. **Which of these things do you know how to do on the internet? Please say yes or no to each of the following... If you don't know what something is or what it means, don't worry, just say you don't know.**

READ OUT A-D – ONE ANSWER PER ROW
 SHOWCARD J

		Yes	No	Don't know
A	Compare different websites to decide if information is true	1	2	88
B	Change filter preferences (by this we mean change the way that your computer or internet browser filters or selects which websites you can or cannot see)	1	2	88
C	Bookmark a website (add to Favourites)	1	2	88
D	Block unwanted adverts or junk mail/spam	1	2	88

321 **And which of these things do you know how to do on the internet? Please say *yes* or *no* to each of the following... If you don't know what something is or what it means, don't worry, just say you don't know.**

READ OUT A-D - ONE ANSWER PER ROW

Risks

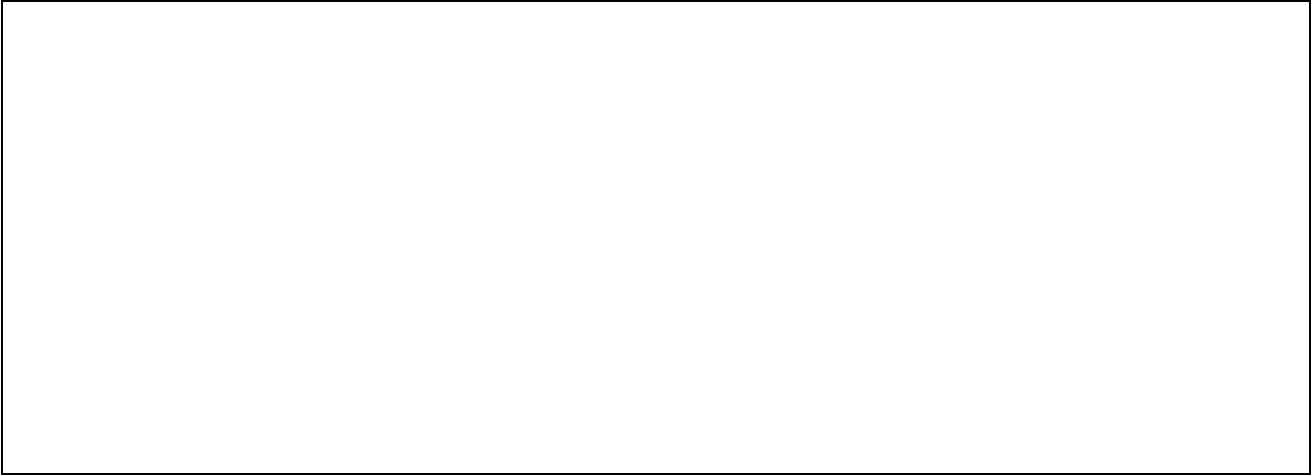
ASK ALL

322. Do you think there are things on the internet that people about your age will be bothered by in any way?

*INTERVIEWER NOTE: WE WANT TO ENSURE THAT THE CHILD UNDERSTANDS WHAT WE MEAN BY "THINGS THAT **BOTHER THEM**". BY THIS WE MEAN **INAPPROPRIATE CONTENT OR BEHAVIOUR: FOR EXAMPLE, SOMETHING THAT MIGHT MAKE THEM FEEL UNCOMFORTABLE, UPSET OR FEEL THAT THEY SHOULD NOT HAVE SEEN OR EXPERIENCED IT. BEING 'BOTHERED' DOES NOT NECESSARILY MEAN THAT THEY WERE NOT ABLE TO 'COPE' WITH THE SITUATION; NOR DOES IT MEAN THAT THE CHILD SHOULD FEEL GUILT OR BLAME TOWARDS THEMSELVES.***

FURTHERMORE WE DOE64(G)7.545-3.32 8(E)6dOJTJ /R23 37.549352.408 016558(N)1.57442(O)-2

323 What things on the internet would bother people about your age?



PLEASE TELL THE INTERVIEWER WHEN YOU HAVE FINISHED

SELF-COMPLETION INSTRUCTIONS FOR CHILDREN AGED 9-10

INTERVIEWER TO READ OUT GENERAL INTRODUCTION:

For the next part of the interview I am going to give you some questions to fill in yourself <ON THIS PAPER FORM/ON THIS LAPTOP MACHINE>. This is because we would like to ask you about some more private things about what you might have seen on the internet.

There are lots of great things to do on the internet which many children and young people enjoy but there are also some things on the internet that are less nice and sometimes upsetting for some children or young people. It is important for us to learn about these so we can help children and young people avoid them.

We would really like it if you could help us by filling in some questions on these things if that would be OK. The answers that you fill in will be completely private. If anything bothers you, though, don't worry, you can just ask me about it. Also, if there is any question that you really don't like you don't have to answer it and can skip it. But it will really help children in the future if you could fill in as many as you can.

And it will also really help us if you could answer all the questions as honestly as possible. As mentioned, the answers that you fill in will be completely private, i.e. we will not know that it was you who put the answer down. No one else outside the research team will see your answers at all, so you really don't need to worry about that.

PAPER: When you have finished the form, we will put it straight in this envelope and it will go straight back to the research team without anyone else seeing what you have said, not even me.

CAPI: When you have finished the questions they will get sent privately over the internet straight to the research team without anyone else seeing what you have said, not even me.

*INTERVIEWER NOTE: Ensure child is happy to proceed with self completion section before continuing.
Provide further reassurance on any point if necessary before continuing*

FINALLY READ OUT:

FURTHER INTERVIEWER INSTRUCTIONS

There are several short sections which you will need to give to the child one at a time. You will need to explain a bit about each section (see further below) before handing them the form/laptop.

PAPER: When they have finished each section, give them an envelope and ask them to put the completed form into it (explaining/reassuring again that this ensures that it is private).

CAPI: At the end of each section, the child will b

SECTION E

PLEASE READ TO THE CHILD: **On some websites, people discuss things that may not be good for you.**

The next few questions ask you about things like this. Remember your answers are private, so no one else will see anything that you put (not even me), so please fill it in as best you can. You can skip any questions that you don't like, or just ask me if you don't understand something.

SECTION F

INTERVIEWER NOTE: **SECTIONS F IS ONLY ASKED TO CHILDREN WHO HAVE INTERACTED WITH OTHERS ONLINE IN SOME WAY IN THE PAST 12 MONTHS (EG EMAIL, SOCIAL NETWORKING ETC).** PLEASE ONLY GIVE THE CHILD THIS SECTION OF THE QUESTIONNAIRE IF THEY CODED 'YES' TO ANY OF THE BEHAVIOURS AT QUESTION 324.

READ TO THE CHILD: **I have just one more short set of questions for you to fill in yourself. This bit won't take long and then there is no more writing that you need to do.**

These questions are about the way you use the internet. Children and young people use the internet in lots of different ways. Please think about all the different ways you use the internet, and the different places you may use it in.

Some of the questions ask about things you do 'face to face.' By this we mean talking to someone in

SELF-COMPLETION INSTRUCTIONS FOR CHILDREN AGED 11+

TO READ OUT GENERAL INTRODUCTION:

For the next part of the interview I am going to give you some questions to fill in yourself <ON THIS PAPER FORM/ON THIS LAPTOP MACHINE>. This is because we would like to ask you about some more private things about what you might have seen on the internet.

There are lotss torvat thenHs

to foB thh internø <Renr miteo<r nd nteabeeaou g te

FINALLY READ OUT:

Do you have any questions about this before we start? Some writing at the start will tell you a bit more about how to fill it all in, but I am here to help you if you get stuck with anything.

There are also a couple of practice questions at the start so that you can get the hang of it.

INTERVIEW INSTRUCTIONS FOR PRACTICE QUESTIONS:

Ask the child to read the front page of instructions and complete the practice questions. Allow them to do

Mediation

NOTE TO INTERVIEWER: THIS SECTION ASKS THE CHILD TO CONSIDER PARENTAL MEDIATION OF THE INTERNET. PLEASE BE SENSITIVE TO WHETHER THE HOUSEHOLD IS A ONE OR TWO PARENT FAMILY, OR IF THE CHILD LIVES WITH CARERS RATHER THAN THEIR BIRTH PARENT(S)

ASK ALL

As you know, parents take different approaches to how their child uses the internet, and this depends on lots of things. I would like you to think about the interest that your parent(s)/carer(s) take in your use of the internet.

When answering these questions I'd like you to think about ALL THE WAYS and ALL THE PLACES you use the internet - as we discussed at the start.

325 **How much do you think your parent(s) knows about what you do on the internet? Would you say a lot, quite a bit, just a little, or nothing?**

INTERVIEWER NOTE: IF AWARENESS DIFFERS BETWEEN PARENTS. PLEASE ASK THE CHILD TO CONSIDER THE PARENT WHO KNOWS THE MOST

ONE ANSWER ONLY
SHOWCARD M

A	A lot	1
B	Quite a bit	2
C	Just a litte	3
D	Nothing	4
	Don't know	88

326

Overall, would you like your parent(s) to take more or less interest in what you do on the internet, or to stay about the same? And is that a lot/little more/less?

INTERVIEWER NOTE: IF ANSWER DIFFERS BY PARENT, PLEASE ASK THE CHILD TO CONSIDER WHAT IS ALLOWED BY AT LEAST ONE OF THEIR PARENTS

ONE ANSWER ONLY
SHOWCARD N

A lot more	1
A little more	2
Stay the same	3
A little less	4
A lot less	5
Don't know	88

327

<Does your parent / do either of your parents> sometimes...

READ OUT A-E – ONE ANSWER PER ROW
SHOWCARD O

IF CHILD ASKS WHAT "SOMETIMES" MEANS, SAY – AT LEAST ONCE A MONTH. APPLIES TO REST OF SECTION

		Yes	No	Don't know
A	Talk to you about what you do on the internet	1	2	88
B	Sit with you while you use the internet (watching what you are doing but not really joining in)	2	2	88
C	Stay nearby when you use the internet	3	2	88

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8838.44232()JFJ E1Q 838.4423.674416 P 24 38.44232()JFJ E1(1)338.44236

328 **For each of these things, please tell me if your parents CURRENTLY let you do them whenever you want, or let you do them but only with your parent's permission or supervision, or NEVER let you do them.**

READ OUT A-F – ONE ANSWER PER ROW
SHOWCARD P

INTERVIEWER NOTE: IF ANSWER DIFFERS BY PARENT, PLEASE ASK THE CHILD TO CONSIDER THE OVERALL INTEREST TAKEN BY BOTH PARENTS

Can do this anytime	Can only do with permission or supervision	Can never do this	Don't know
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ASK ONLY THOSE WHO USE THE INTERNET AT HOME, IF SELECTED ITEMS A OR B IN 301. OTHERS GO TO 332

I'd now like you to just think about when you use the internet at home.

330 **When you use the internet at home, <does your parent / do either of your parents> sometimes check any of the following things?**

INTERVIEWER NOTE: IF THERE IS MORE THAN ONE PARENT, WE WANT TO KNOW IF EITHER PARENT HAS DONE ANY OF THESE THINGS

READ OUT A-D –ONE ANSWER PER ROW
SHOWCARD R.

		Yes	No	Don't know	Not applicable
A	Which websites you visited	1	2	88	99

B DO NOT ASK IF CODE 2 IN 308 item A.

CODE NOT APD824(E)3.9425(-)11.(A)3.90/R7 9.96 Tf 0.9993 AAec

ONLY **TO 11+** AND ASK ONLY THOSE WHO

333 **Do the things that your <parent does / parents do> relating to how you use the internet limit what you can do on the internet, or not really?**

IF NECESSARY, PROBE “

336 **Have your friends ever done any of these things? Please say yes or no to each of the following...**

READ OUT A-E – ONE ANSWER PER ROW
SHOWCARD T

337 **Have YOU ever suggested ways to use the internet safely for your friends?**

	Yes	1
	No	2
	Don't know	88

338 **Have any teachers at your school ever done any of these things?**

Please say yes or no to each of the following...

READ OUT A-H – ONE ANSWER PER ROW
SHOWCARD U

		Yes	No	Don't know
A				

339 **Have you EVER received advice about how to use the internet safely from any of these people or places?**

PROBE: **Anyone else?**

SEVERAL ANSWERS POSSIBLE - CODE ALL THAT APPLY
SHOWCARD V

PROMPT – READ OUT IF NECESSARY

A	Youth or church or social worker	1
B	Librarian	2
C	Other relative (e.g brother, sister, aunt, uncle, grandparent etc)	3
D	Someone whose job it is to give advice over the internet	4
E	Websites	5
F	Television, radio, newspapers or magazines	6
G	Internet service provider i.e. the company that provides the internet to your home or school (ADD NATIONAL EXAMPLES)	7
H	I haven't received any advice from any of these people or places	8

Interview feedback

INTERVIEWER: FILL IN AT THE END OF INTERVIEW					
340 Date of interview (DD/MM/YYYY) :					
341 Time (HH/MM):					
342 Length of interview (in minutes):					MINS

343 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 Who was in the room when the **PARENT interview** took place?
 MULTICODE OK

The named child	1
Another child(ren)	2
Another adult	3
No one else	4

344 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 Who was in the room when the **CHILD FACE TO FACE** interview took place? MULTICODE OK

The parent respondent	1
Another adult	3
Another child(ren)	2
No one else	4

345 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 Who was in the room when the **CHILD COMPLETED THE SELF COMPLETION SECTIONS?**
 MULTICODE OK

The parent respondent	1
Another adult	2
Another child(ren)	3
No one else	4

346 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 How much, if at all, did the parent try to involve themselves with the child's interview? MULTICODE OK

A great deal	1
A fair amount	2
Not very much	3
Not at all	4

347 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 Was anyone involved in helping the respondent(s) to communicate with you during the interview? MULTICODE OK

Parent respondent had language help from another household member	1
Parent respondent had communication help from another household member	2
Child respondent had language help from another household member	3
Child respondent had communication help from another household member	4
No one	5

348 INTERVIEWER CODE – DO NOT ASK RESPONDENT
 How well do you think the child understood the survey questions?

Very well	1
Fairly well	2
Not very well	3
Not at all well	4