The London School of Economics and Political Science (LSE)

Terms and Conditions for booking into a residence as an early arrival LSE student

The terms below apply to your booking if you are an early arrival student, and you will be bound by these terms and conditions. We strongly recommend that you read the terms before accepting. A

Check-in and Check-out

You can check-in from 15:00hours on the scheduled date of arrival.

You must check-out before 10:30hours on the scheduled date of departure. If you fail to check-out by the stipulated time, you will be charged the equivalent to the standard rate at that time, for one night's stay for the applicable room(s). Under these circumstances we also reserve the right to remove your property from your room(s) without notice and place it in commercial storage at your cost.

Rooms

Maximum occupancy for a room is determined at the time of booking and shall not exceed that number.

Pets are not allowed in LSE Residences except those registered to provide assistance to disabled people, such as Guide Dogs for the Blind or Hearing Dogs for the Deaf.

No Shows

The hall will charge 100% of the confirmed booking revenue in the event of a no show. The booking will also be cancelled if you fail to arrive on the specified arrival date or fail to inform us in writing of your late arrival.

Cancellations/ Amendments

You are strongly advised to take out valid travel insurance that covers against cancellation of your booking, irrespective of the reservation type.

You may cancel a booking via email and we will refund you any monies paid less a cancellation fee if you notify us at accommodation@lse.ac.uk in advance of 24 August 2024. The cancellation fee shall equal 2 nights stay, or if your stay is less than this, it will equal the total duration of your stay. If you cancel your booking on or after 24 August

LSE reserves the right to cancel any bookings made for purposes other than for the use of accommodation.

With any booking, subject to availability, you may reduce the length of stay to a minimum of a 2 night stay; change the room type and/or the scheduled date of arrival. You must notify us a minimum of 72 hours in advance of your arrival. Amendments requested less than 72 hours in advance of checkin will not be possible.

Extensions on the departure date can be made at any time, subject to availability.

Relocation/ Room move

LSE operates a relocation policy. If a room is unavailable on arrival (except due to an event beyond our reasonable control, (see statutory rights section below) then, we will either:

Provide a room in another LSE Residence and pay the reasonable cost of transport to that alternative Residence;

OR

at your request, or, if in our reasonable opinion there is no suitable alternative LSE Residence accommodation available, cancel your booking and refund you the money you have paid for the unavailable room (s)

The room you are allocated as an early arrival student may not be the same room as the room you are allocated for the official academic term and you may have to room move.

Health and Safety

We provide wheelchair accessible and limited mobility rooms, subject to availability. You must specify this requirement at the time of booking and ensure that you have booked the correct room type.

Statutory Rights

We have tried to ensure that any rights that you as a consumer have that are implied by law into a contract of this type (statutory rights) are not excluded or limited in anyway. If any of these terms conflict with a statutory right or the law changes and your statutory rights change, then the statutory rights will prevail over these terms.

For more information on your statutory rights see www.consumerdirect.gov.uk or call 08454040506. Please make particular reference to the Hotel Proprietors Act 1956 which is